

**OPEN MEETING****REGULAR MEETING OF THE GOLDEN RAIN FOUNDATION  
SECURITY AND COMMUNITY ACCESS COMMITTEE**

**Monday, December 17, 2018 – 9:30 a.m.  
Laguna Woods Village Community Center Board Room  
24351 El Toro Road**

**AGENDA**

- |  |              |
|--|--------------|
| 1. Call to Order                             | Don Tibbetts |
| 2. Acknowledgment of Media                   | Don Tibbetts |
| 3. Approval of the Agenda                    | Don Tibbetts |
| 4. Approval of Meeting Report                | Don Tibbetts |
| 5. Chair's Remarks                           | Don Tibbetts |
| 6. Member Comments (Items Not on the Agenda) | Don Tibbetts |

**Reports:**

- |  |         |
|--|---------|
| 7. Gate Access Update                      | Tim Moy |
| 8. Disaster Preparedness Task Force Report | Tim Moy |
| 9. RV Update                               | Tim Moy |
| 10. Noteworthy Incidents                   | Tim Moy |
| 11. Security Statistics                    | Tim Moy |

**Items for Discussion and Consideration:**

- |                               |         |
|-------------------------------|---------|
| 12. Fire Avert                | Tim Moy |
| 13. Traffic Engineer Proposal | Tim Moy |

**Items for Future Agendas:**

- |                  |  |
|------------------|--|
| 14. Smoke Alarms |  |
|------------------|--|

**Concluding Business:**

- |   |  |
|---|--|
| 15. Committee Member Comments                             |  |
| 16. Date of Next Meeting – February 25, 2018 at 1:30 p.m. |  |
| 17. Adjournment   |  |

Don Tibbetts, Chair  
Tim Moy, Staff Officer  
Telephone: 268-2356





REPORT OF THE REGULAR MEETING OF THE  
GOLDEN RAIN FOUNDATION OF LAGUNA WOODS  
SECURITY AND COMMUNITY ACCESS COMMITTEE

The Regular Meeting of the Security and Community Access Committee was held on Monday, October 22, 2018 at 1:30 p.m. 24351 El Toro Road, Laguna Woods, California.

**MEMBERS PRESENT:** Annette Soule-Chair, Ray Gros, Jim Juhan, Janey Dorrell, Carl Randazzo, Roy Bruninghaus, John Frankel, and John Dalis

**MEMBERS ABSENT:** Pat English and Don Tibbetts

**ADVISORS PRESENT:** Frank Tybor and Larry Cunningham

**ADVISORS ABSENT:** None

**OTHERS PRESENT:** Bert Moldow, Diane Phelps, and Beth Perak

**STAFF PRESENT:** Tim Moy, Debbie Ballesteros, Chuck Holland, Eileen Paulin, and Barbara Bridges

**CALL TO ORDER**

Annette Soule, Chair, called the meeting to order at 1:31 p.m. and stated that it was a regular meeting held pursuant to notice duly given.

**ACKNOWLEDGEMENT OF PRESS**

The Media was not present.

**APPROVAL OF AGENDA**

Director Gros made a motion to approve the agenda. Director Dorrell seconded the motion.

**APPROVAL OF MEETING REPORT**

Director Gros made a motion to approve the August 27, 2018 meeting report as presented. Director Bruninghaus seconded the motion.

By way of a unanimous vote the motion carried.

**CHAIRMAN'S REMARKS**

Chair Soule stressed the importance of dwellingLIVE (dL) and the goal to drive as much traffic to the Laguna Woods Village website. She encouraged residents to start using dL to enter their guests instead of calling the gate clearance system. Residents will need the full name (first and last) of their guest, and vehicle license plate number (if

authorizing overnight parking pass). Chair Soule also explained that guests must have the resident's unit number in order to make their time at the gate more efficient.

Chair Soule also touched on the Gate Access Project and stated that all residents should have obtained a RDIF decal already. If they have not, she encouraged them to visit the Resident Services Department to obtain one.

Chair Soule informed the Committee that the Security Department is enforcing the new Temporary Container Policy. She explained all containers, which include dumpsters, contractor trailers and portable storage containers (POD's), must be clearly marked with the Member's name and unit number; and parked in a location that does not create a traffic hazard. The containers are only allowed for a maximum of seven days. Chair Soule stated that if residents observe a container that is not in compliance, to call the Security Department.

Chair Soule explained that the Emergency Contact Form will be included in the annual mailing. She encourages residents to complete and returned the form. She also discussed the Key Collection Program where residents could register their unit key and it can be used in case of an emergency.

Chair Soule informed the Committee that the Security Department has been busy with contractor vehicle enforcement and overhauling the antiquated Dispatch system with an updated internal Computer Aided Dispatch (CAD). She also stated that the Compliance Division has hired a new Compliance Coordinator to assist with the ever growing work load.

Lastly, Chair Soule discussed golf cart registration. She informed the Committee that all golf carts need to be registered with the Resident Services Department and should have the golf cart decal as well as the shared electricity decal (if applicable). She directed Barbara Bridges, Resident Services Supervisor, to report the number of unregistered golf carts to the next meeting.

#### **MEMBER COMMENTS ON NON-AGENDA ITEMS**

Mary Wall (239-D) commented she provided a key to the Resident Services Department but has never received a certificate indicating they have it on file.

Doug Gibson (5289) wanted to know if there was a way to tighten the contract with the Laguna Beach Animal Control since the response time was not efficient in a recent dog attack.

#### **RESPONSE TO MEMBER COMMENTS**

Director Bruninghaus responded to Ms. Wall stating that he turned in his unit key about six months ago and he did in fact receive a certificate. It might be a new process Resident Services is conducting.



Tim Moy, Chief of Security, responded to Mr. Gibson stating that he is meeting with the residents recently involved in the incident and the Compliance Division is working on the case as well.

## **REPORTS**

### **Gate Access Update**

Chief Moy informed the Committee that he recently met with Ernesto Munoz, Maintenance and Construction Director, to discuss the Gate Access Project. The new timeline for the project is between late January and early February. Chief Moy explained the delay was caused by additions to the plans and due to complications on the last project, the Maintenance Department wants to make sure they take everything into account before constructions commences. The Committee commented and asked questions.

### **Disaster Preparedness Task Force Report**

Chief Moy informed the Committee that he recently attended a Disaster Preparedness Kickoff Meeting for Gate 11 on October 16, 2018. He also discussed this year's Great California Shakeout which took place on October 18, 2018. He explained the focus was on the Care and Reception Centers (CRC) and a tabletop exercise with members who serve in the Emergency Operations Center (EOC). At 11:15 a.m., volunteers began arriving at Clubhouse Five where they received cue cards that described the scenario and assigned them an injury. This exercise provided practice for the CRC's as well as showed gaps where changes need to be made to be more efficient. Chief Moy stated that he will be having a debriefing meeting with the CRC Coordinators as well as one with the Medical volunteers to go over the exercise.

### **RV Update**

Chief Moy informed the Committee that the RV Lot A concrete and asphalt repairs project finished earlier than expected. However, the lines on the upper lot were painted incorrectly. They have since been repainted. Chief Moy apologized on behalf of Village Management Services to all the RV Wheelers for the inconvenience the errors had caused.

### **Noteworthy Incidents**

Chief Moy presented a noteworthy incident that described the teamwork between different divisions and how they worked together to get the matter resolved. Chief Moy explained that the Social Services Division received a call that a resident's daughter was moving the resident to an assisted living home and was concerned that her sister, who was scheduled to be released from jail soon, might try to gain access to the unit.

Chief Moy stated that the sister did in fact gain access into the Community on three occasions. She was removed each time admonished for trespassing and taken to jail. The collaboration between Social Services, Compliance, and Security was exceptional. He explained that although Security Officer holds no police powers, they are ready to step forward and take action to protect the community.

Chuck Holland, Information Services Director, entered the meeting at 2:15 pm.

### **Security Statistics**

Chief Moy explained that during the summer months, crime statistics always increase when compared to other months but will decrease afterwards. He also informed the Committee that the Security Officers schedule will be modified to ensure there is proper coverage in the Community at all hours of the day. He also informed the Committee that a new Compliance Coordinator was hired to pick up the workload. He commented on the number of illegal occupants listed on the compliance report. He explained that those are a little hard to investigate since the Security Department has to rely on the neighbors to report any sightings because often the illegal occupants do not open the door for the Security Officer.

Chief Moy also commented on the Caregivers in the Community and informed the Committee that the Caregiver Policy is being modified. He explained that the changes will provide a more efficient process and encourage more Caregivers to register. He explained that there will be a marketing campaign for the modified policy and an additional Social Worker will be on staff to assist with the changes.

### **ITEMS FOR DISCUSSION AND CONSIDERATION**

#### **Member ID Cards**

Mr. Holland informed the Committee that the magnetic stripe ID cards are going to be obsolete since they were easy to duplicate. The new ID cards will be proximity cards. They look similar to the old cards and will cost \$5. New residents will be issued the new ID cards. The Committee commented and asked questions.

Chair Soule directed Ms. Bridges to see how many ID card replacements Resident Services could do in a quarter. The goal is to replace ID "swipe" cards with proximity cards Mr. Holland estimates he will roll out 1,000 proximity cards per year. Chair Soule wanted to see if this conversion could be achieved within five years. If Resident Services is able to roll out 500 new proximity cards each quarter, it would result in 10,000 new proximity cards over five years. This in addition to 5,000 proximity cards for new residents and voiding 1,500-2,000 ID cards due to attrition should meet the objective within a five year time frame.

Mr. Holland left the meeting at 2:43 p.m.

#### **Illegal Dumping Reward Program**

Chief Moy presented the Illegal Dumping Reward Program. The Committee commented and asked questions.

Director Dorrell made a motion to recommend for the rewards program to include recycling as well. Director Randazzo seconded the motion.  
By unanimous vote the motion passed.



Eileen Paulin, Marketing & Communications Manager, entered the meeting at 2:46 p.m.

### **Real Estate Signage**

Ms. Paulin informed the Committee that in January, a law was passed stating that every real estate sign had to have the broker number displayed. She explained that all signs will look the same. They will be an orange brick color which is an approved brand color. Ms. Paulin also stated that only two sizes are allowed; 24 x 24 and 24 x 9. The Committee commented and asked questions.

### **SB 4515 Political Canvassing**

Chair Soule informed the Committee about the State Bill 4515 regarding political canvassing which allows homeowners to canvass around their neighborhood to discuss political activity. She further stated that even though this is allowed, it is not a common practice. The Committee commented and asked questions.

Director Juhan made a motion to direct Staff to bring more information regarding the bill to the next meeting. Director Gros seconded the motion.

By a motion of 0-5-2. The motion failed.

Ms. Bridges left the meeting at 3:18 p.m.

Ms. Paulin left the meeting at 3:30 p.m.

### **Security Patrol Vehicles Policy**

Chief Moy presented the Security Patrol Vehicles Policy. The Committee commented and asked questions.

Director Bruninghaus made a motion to approve the resolution. Director Dorrell seconded the motion.

By unanimous vote the motion passed.

### **ITEMS FOR FUTURE AGENDAS**

- Smoke Alarms
- Fire Avert Devices

Chair Soule stated that the mutuals are looking at a Fire Avert Pilot Program. Advisor Frank Tybor informed the Committee about a smoke detector that is hard wired that has a relay to turn off. Chair Soule stated that due to this new information, Fire Avert Devices will be brought back to the next meeting.

### **CONCLUDING BUSINESS**

#### **Committee Member Comments**

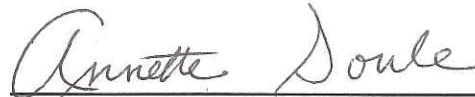
None

**DATE OF THE NEXT MEETING**

The next meeting is scheduled for Monday, December 17, 2018, at 9:30 a.m. in the Laguna Woods Village Community Center, Board Room.

**ADJOURNMENT**

There being no further business to come before the Committee, Chair Soule adjourned the meeting at 3:44 p.m.

A handwritten signature in cursive script that reads "Annette Soule". The signature is written in dark ink and is positioned above a horizontal line.

Annette Soule, Chair



# SECTOR ORIENTED SECURITY

## FOOT PATROLS 2016

	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec	TOTAL	Monthly Avg
Fire Issues	15	5	71	8	2	1	2	1	7	12	2	1	127	10.6
Hazards	59	88	16	60	219	255	241	195	12	55	39	13	1252	104.3
Lights	128	129	96	50	76	83	75	100	89	92	116	107	1141	95.1
Maintenance	54	4	3	4	18	17	31	27	19	10	16	6	209	17.4
Perm. Fence	8	5	5	39	9	14	7	3	4	12	4	5	115	9.6
Pests	0	0	28	197	0	0	1	3	2	1	1	0	233	19.4
Signs	3	2	4	0	3	4	2	2	2	0	1	4	27	2.3
Miscellaneous	13	16	0	0	32	33	29	44	28	33	42	31	301	25.1
<b>TOTAL</b>	<b>280</b>	<b>249</b>	<b>223</b>	<b>358</b>	<b>359</b>	<b>407</b>	<b>388</b>	<b>375</b>	<b>163</b>	<b>215</b>	<b>221</b>	<b>167</b>	<b>3405</b>	

## FOOT PATROLS 2017

	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec	TOTAL	Monthly Avg
Fire Issues	0	4	8	3	2	3	5	7	7	2	5	6	52	4.3
Hazards	19	54	65	60	46	49	48	84	34	31	46	32	568	47.3
Lights	103	158	63	50	63	52	37	63	48	64	69	116	886	73.8
Maintenance	20	17	16	11	28	24	18	15	20	18	22	11	220	18.3
Perm. Fence	8	12	14	21	26	22	5	6	2	11	8	3	138	11.5
Pests	0	0	0	1	1	0	0	1	3	4	2	0	12	1.0
Signs	6	4	12	6	5	2	5	0	2	2	5	2	51	4.3
Miscellaneous	40	33	59	58	119	50	121	95	83	107	131	152	1048	87.3
<b>TOTAL</b>	<b>196</b>	<b>282</b>	<b>237</b>	<b>210</b>	<b>290</b>	<b>202</b>	<b>239</b>	<b>271</b>	<b>199</b>	<b>239</b>	<b>288</b>	<b>322</b>	<b>2975</b>	

## FOOT PATROLS 2018

	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec	TOTAL	Monthly Avg
Fire Issues	2	2	6	14	4	0	0	0	0	0	0	0	28	2.5
Hazards	19	26	19	60	60	73	58	67	57	44	30	0	513	46.6
Lights	100	42	67	92	40	24	23	31	16	24	13	0	472	42.9
Maintenance	3	7	8	19	11	6	21	24	10	8	10	0	127	11.5
Perm. Fence	2	6	1	8	13	4	0	6	2	4	4	0	50	4.5
Pests	0	1	0	0	0	1	3	0	0	2	2	0	9	0.8
Signs	3	1	0	1	1	0	0	1	2	1	1	0	11	1.0
Miscellaneous	146	33	79	208	75	146	171	212	79	191	148	0	1488	135.3
<b>TOTAL</b>	<b>275</b>	<b>118</b>	<b>180</b>	<b>402</b>	<b>204</b>	<b>254</b>	<b>276</b>	<b>341</b>	<b>166</b>	<b>274</b>	<b>208</b>	<b>0</b>	<b>2698</b>	

## LEGEND

Fire Issues	--	Clutter, flammable liquids, electrical wiring, etc
Hazards	--	Raised and cracked walkways, steps and curbs, any potential tripping hazards or safety hazards
Lights	--	Non-functioning Laguna Woods Village exterior lights and non-functioning Edison street lights
Maintenance	--	Failing sprinkler systems, railings, landscaping issues (i.e.fallen branches, etc.) and other maintenance failures
Perimeter Fence	--	All perimeter walls and associated barbed wire failures
Pests	--	Rodent and insect infestations
Signs	--	Traffic sign, CDS signs, Manor number signs, and all other miscellaneous signs
Miscellaneous	--	All areas not specifically addressed in the above categories



# Social Services - YTD 2016/2017/2018

## CHIEF COMPLAINTS ON SECURITY REPORTS

2016

MONTH	Falls Inside	Falls Outside	Death	Neighbor Dispute	Sheriff Matter	Safety Issues	Confusion	Medical	Non-Medical	TOTAL	% of Total
Jan.	25	27	21	33	14	13	3	1	9	146	9.9%
Feb.	34	25	25	37	6	9	4	0	14	154	10.5%
March	27	24	23	15	5	4	3	3	14	118	8.0%
April	25	19	12	11	5	9	9	1	18	109	7.4%
May	35	30	21	16	22	2	10	3	18	157	10.7%
June	23	19	20	31	4	10	4	2	15	128	8.7%
July	36	31	20	16	5	5	5	0	24	142	9.7%
Aug.	39	27	23	21	3	6	3	4	20	146	9.9%
Sept.	21	19	18	5	4	4	8	1	11	91	6.2%
Oct.	38	6	18	9	3	7	7	1	7	96	6.5%
Nov.	28	21	19	6	0	0	2	1	9	86	5.8%
Dec.	27	22	20	6	7	4	4	2	6	98	6.7%
<b>Total</b>	<b>358</b>	<b>270</b>	<b>240</b>	<b>206</b>	<b>78</b>	<b>73</b>	<b>62</b>	<b>19</b>	<b>165</b>	<b>1471</b>	
% of Total	24.3%	18.4%	16.3%	14.0%	5.3%	5.0%	4.2%	1.3%	11.2%		

2017

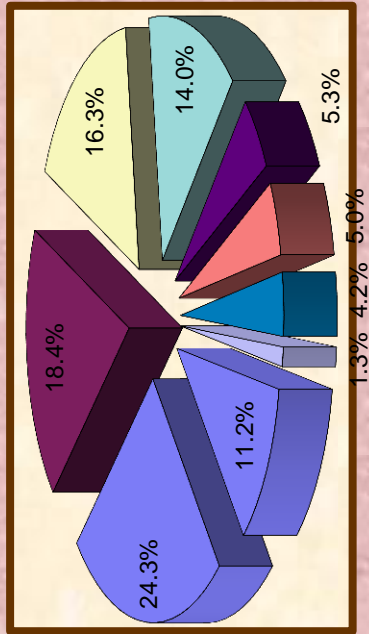
MONTH	Falls Inside	Falls Outside	Death	Neighbor Dispute	Sheriff Matter	Safety Issues	Confusion	Medical	Non-Medical	TOTAL	% of Total
Jan.	15	29	22	9	4	10	5	1	2	97	7.3%
Feb.	30	24	23	19	2	6	7	4	12	127	9.6%
March	35	23	29	13	1	5	8	0	7	121	9.1%
April	39	26	20	15	2	2	10	0	12	126	9.5%
May	30	17	27	15	1	5	7	1	11	114	8.6%
June	32	17	29	12	9	3	6	4	15	127	9.6%
July	30	22	15	17	2	5	6	2	16	115	8.7%
Aug.	30	27	22	14	3	5	2	4	11	118	8.9%
Sept.	19	22	17	7	1	2	6	1	12	87	6.6%
Oct.	36	28	16	11	2	8	6	0	4	111	8.4%
Nov.	19	16	25	8	3	3	11	0	9	94	7.1%
Dec.	25	16	20	5	5	3	9	0	8	91	6.9%
<b>Total</b>	<b>340</b>	<b>267</b>	<b>265</b>	<b>145</b>	<b>35</b>	<b>57</b>	<b>83</b>	<b>17</b>	<b>119</b>	<b>1328</b>	
% of Total	25.6%	20.1%	20.0%	10.9%	2.6%	4.3%	6.3%	1.3%	9.0%		

2018

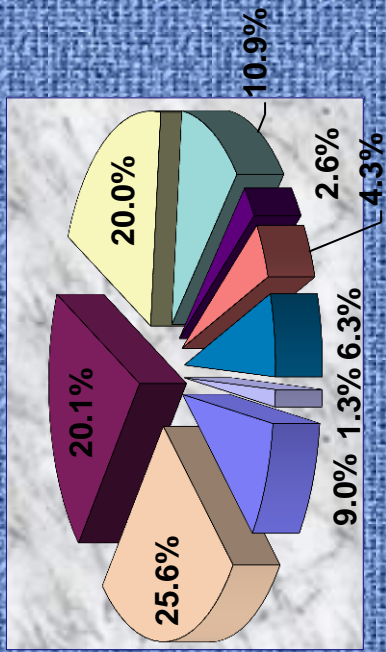
MONTH	Falls Inside	Falls Outside	Death	Neighbor Dispute	Sheriff Matter	Safety Issues	Confusion	Medical	Non-Medical	TOTAL	% of Total
Jan.	32	19	24	13	2	5	10	1	14	120	8.6%
Feb.	24	21	26	7	3	6	8	2	8	105	7.5%
March	24	28	21	14	10	9	5	5	17	133	9.5%
April	31	19	18	24	0	4	11	2	29	138	9.9%
May	40	17	21	16	3	3	12	0	18	130	9.3%
June	46	29	26	15	3	8	10	2	15	154	11.0%
July	42	23	14	13	4	10	11	2	29	148	10.6%
Aug.	35	24	17	14	3	7	13	4	12	129	9.2%
Sept.	23	24	15	6	4	4	6	1	10	93	6.6%
Oct.	31	18	22	10	8	6	16	0	20	131	9.4%
Nov.	29	17	23	8	5	4	25	0	9	120	8.6%
Dec.										0	0.0%
<b>Total</b>	<b>357</b>	<b>239</b>	<b>227</b>	<b>140</b>	<b>45</b>	<b>66</b>	<b>127</b>	<b>19</b>	<b>181</b>	<b>1401</b>	
% of Total	25.5%	17.1%	16.2%	10.0%	3.2%	4.7%	9.1%	1.4%	12.9%		



**SOCIAL SERVICES - 2016**  
CHIEF COMPLAINTS FROM SECURITY REPORTS

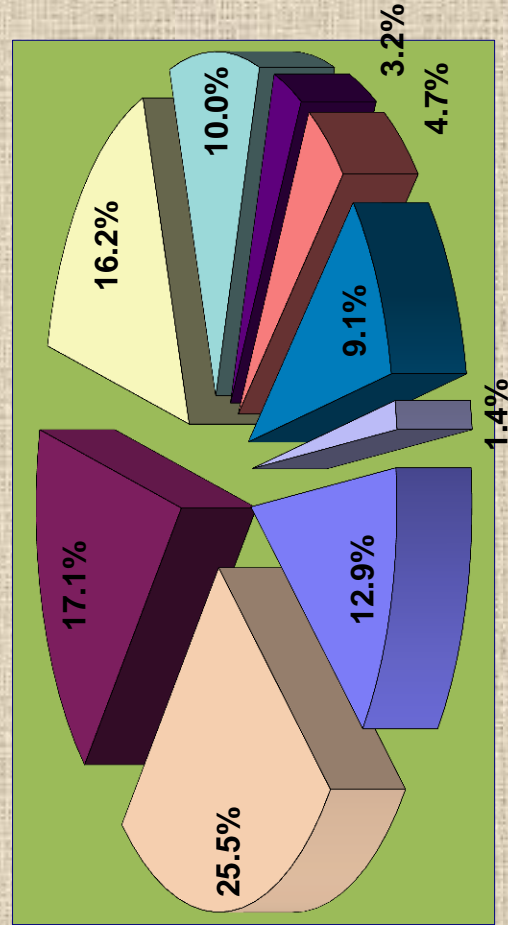


**SOCIAL SERVICES - 2017**  
CHIEF COMPLAINTS FROM SECURITY REPORTS



- ☐ Falls Inside   ☐ Falls Outside   ☐ Neighbor Dispute   ☐ Death   ☐ Sheriff Matter   ☐ Safety Issues   ☐ Confusion   ☐ Medical

**SOCIAL SERVICES - 2018**  
CHIEF COMPLAINTS FROM SECURITY REPORTS



# NOTICE OF VIOLATIONS

## NOVEMBER 2018

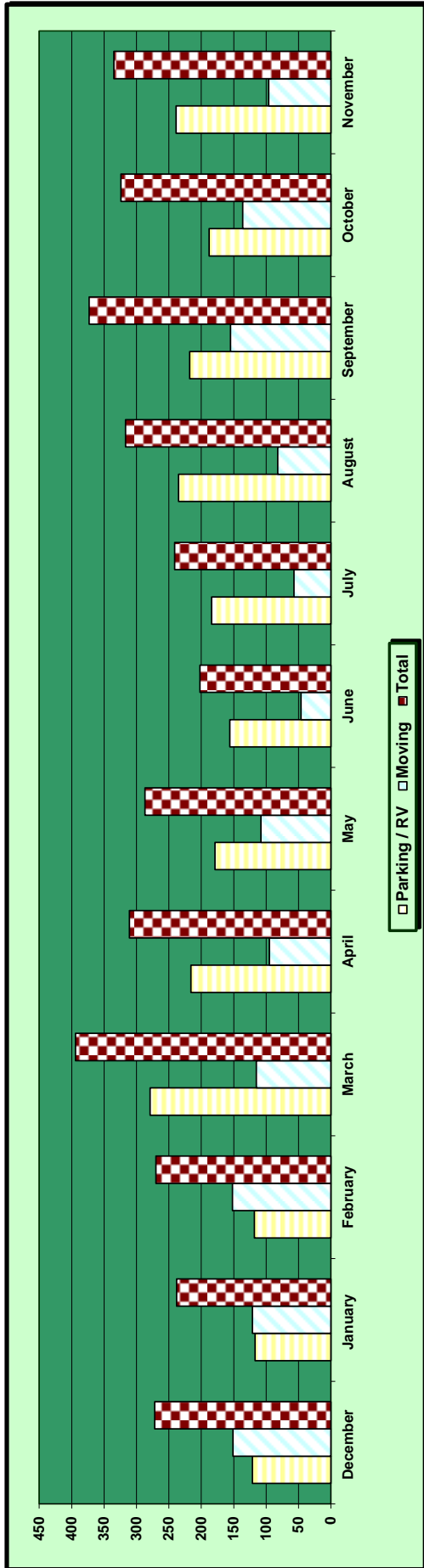
VIOLATIONS	Gates 1,2,3,4			Gates 5,6			Gates 7,8,9,10			Gate 14			Gate 11			GRF			TOTALS		
	YTD 2017	NOV	YTD 2018	YTD 2017	NOV	YTD 2018	YTD 2017	NOV	YTD 2018	YTD 2017	NOV	YTD 2018	YTD 2017	NOV	YTD 2018	YTD 2017	NOV	YTD 2018	YTD 2017	NOV	YTD 2018
<b>601</b>																					
SPEED +11-15	174	21	236	44	0	5	174	27	228	0	0	1	1	0	0	0	0	0	393	48	470
<b>602</b>																					
SPEED 16+	19	2	19	0	0	0	39	6	77	0	0	0	0	0	0	0	0	0	58	8	96
<b>610</b>																					
STOP SIGN	125	6	108	90	3	101	182	17	293	10	0	10	3	0	1	0	0	1	410	26	514
<b>660</b>																					
UNLICENSED DRIV.	21	3	33	14	1	7	25	9	34	0	0	0	0	0	0	0	0	0	60	13	74
<b>ALL</b>																					
OTHER MOVING*	5	1	4	5	0	1	5	0	4	0	0	0	0	0	0	0	0	0	15	1	9
<b>700</b>																					
NO PARKING	9	17	178	12	17	114	7	5	116	0	1	25	0	0	0	1	0	4	29	40	437
<b>720</b>																					
LIMITED PARKING	7	0	4	3	1	9	5	0	5	0	0	3	0	0	0	0	0	0	15	1	21
<b>725</b>																					
EXPIRED REG	180	24	275	111	19	191	129	25	140	21	1	21	1	0	3	2	0	3	444	69	633
<b>727</b>																					
NO DECAL/OPP	118	39	263	65	29	166	34	23	143	11	1	34	2	0	2	0	0	2	230	92	610
<b>811</b>																					
HANDICAPPED	16	1	12	11	0	3	20	3	9	1	0	0	0	0	0	2	0	2	50	4	26
<b>ALL</b>																					
OTHER PARKING**	133	12	154	82	14	134	58	6	66	18	0	15	0	0	2	0	0	5	291	32	376
<b>RV</b>																					
VIOLATIONS***	1	0	1	156	0	17	1	0	1	1	0	0	0	0	0	19	1	7	178	1	26
<b>TOTALS</b>	<b>808</b>	<b>126</b>	<b>1287</b>	<b>593</b>	<b>84</b>	<b>748</b>	<b>679</b>	<b>121</b>	<b>1116</b>	<b>62</b>	<b>3</b>	<b>109</b>	<b>7</b>	<b>0</b>	<b>8</b>	<b>24</b>	<b>1</b>	<b>24</b>	<b>2173</b>	<b>335</b>	<b>3292</b>

\* All other moving violations include S-Codes: 600, 620, 630, 640, 650, 680, 690, 691 and 695

\*\* All other parking violations include S-Codes: 0010, 721, 722, 723, 724, 726, 730 and 800

\*\*\* Recreational Vehicle (RV) violations include S-Codes: 820, 830, 840, 850, 860 and 870

**NOTICE OF VIOLATIONS**  
Twelve Month Rolling Trend Report



Violation	December	January	February	March	April	May	June	July	August	September	October	November	Mth. Ave.
601	65	60	73	53	31	40	17	14	20	50	64	48	44.6
602	21	15	13	8	10	6	4	25	1	2	4	8	9.8
610	56	42	55	48	46	56	20	14	55	92	60	26	47.5
660	8	4	8	6	8	5	5	4	6	8	7	13	6.8
All Other	1	0	3	0	0	1	0	0	0	3	1	1	0.8
Sub-total	151	121	152	115	95	108	46	57	82	155	136	96	109.5
700	3	3	5	67	87	70	48	32	19	23	43	40	36.7
720	1	1	0	0	2	0	0	3	5	9	0	1	1.8
725	76	64	41	62	49	52	59	49	59	74	55	69	59.1
727	9	14	49	105	94	21	22	60	94	67	35	92	51.6
811	1	1	1	1	2	2	4	6	2	0	1	4	2.3
All Other	22	28	20	36	25	34	23	32	52	40	54	32	33.2
RV Lot	9	4	2	8	0	0	0	2	4	5	0	1	2.9
Sub-Total	121	117	118	279	216	179	156	184	235	218	188	239	187.5
Total	272	238	270	394	311	287	202	241	317	373	324	335	297

Moving Violation & Parking Codes	601	Speed +11-15 MPH	700	No Parking	RV Lot	Hazardous Material, Wheel Block, Jack Support (R&R Section "W" Violation), Maintenance or Repair, Miscellaneous (Minor), Miscellaneous (Major)
	602	Speed 16 MPH+	720	Limited Parking		
	610	Stop Sign	725	Expired Registration		
	660	Unlicensed Driver	727	No Decal / OPP		
	All Other	Speeding + 6-10 MPH; Right of Way; Turn Signal; Left of Center; Hit & Run; Reckless; Headlight; Bicycle on Sidewalk	811	Handicapped		
			All Other	Abandoned Vehicle; RV over 6hr; Advertising; Storage; Parked sidewalk; Block Sidewalk; Fire Hydrant; All Other		

December 2017 - November 2018



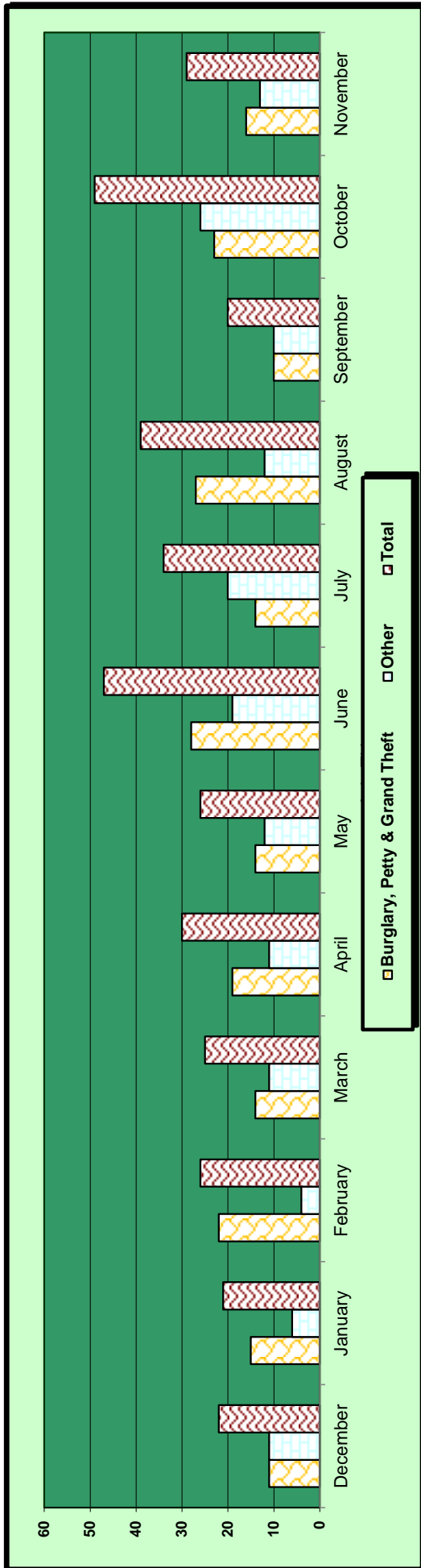
# CRIMES REPORT

## NOVEMBER 2018

	GATE 1,2,3,4			GATE 5,6			GATE 7,8,9,10			GATE 14			GATE 11			GRF			TOTALS		
	YTD 2017	NOV	YTD 2018	YTD 2017	NOV	YTD 2018	YTD 2017	NOV	YTD 2018	YTD 2017	NOV	YTD 2018	YTD 2017	NOV	YTD 2018	YTD 2017	NOV	YTD 2018	YTD 2017	NOV	YTD 2018
<b>VIOLATIONS</b>																					
<b>70</b> BURGLARY AUTO	0	1	3	2	0	2			1			0	0	0	0			0	2	1	6
<b>90</b> BURGLARY RESIDENCE	1	0	1	0	0	1			2			0	0	0	0			0	2	0	4
<b>150</b> DISTURBANCE	10	4	34	7	1	9			2			1	0	4	0			6	26	8	71
<b>260</b> FRAUD	0	0	1	0	0	0			0			0	0	0	0			0	0	0	1
<b>370</b> MALICIOUS MISCHIEF	22	1	24	8	0	16			11			0	0	0	1			1	43	2	55
<b>500</b> GRAND THEFT	6	1	9	4	0	10			3			1	0	0	0			0	14	2	24
<b>505</b> AUTO THEFT	3	1	1	0	0	1			1			0	0	0	0			0	4	1	3
<b>510</b> PETTY THEFT	61	5	82	33	5	49			27			5	0	4	2			5	133	12	165
<b>520</b> TRESPASSING	7	2	7	4	0	4			4			0	0	0	2			12	29	3	17
<b>TOTALS</b>	<b>110</b>	<b>15</b>	<b>162</b>	<b>58</b>	<b>6</b>	<b>92</b>			<b>49</b>	<b>4</b>	<b>47</b>	<b>7</b>	<b>0</b>	<b>8</b>	<b>5</b>	<b>0</b>	<b>1</b>	<b>24</b>	<b>253</b>	<b>29</b>	<b>346</b>

# CRIMES REPORT

## Twelve Month Rolling Trend Report



CODE	December	January	February	March	April	May	June	July	August	September	October	November	Mth. Ave.
70	0	0	1	0	1	0	1	0	0	1	1	1	0.5
90	0	0	1	1	0	0	0	0	1	0	1	0	0.3
500	0	2	4	2	1	1	2	3	1	0	6	2	2.0
505	1	0	0	0	0	0	0	0	1	0	1	1	0.3
510	10	13	16	11	17	13	25	11	24	9	14	12	14.6
Sub-total	11	15	22	14	19	14	28	14	27	10	23	16	17.8
150	8	4	2	8	5	4	7	9	6	4	14	8	6.6
260	0	0	0	0	1	0	0	0	0	0	0	0	0.1
370	2	1	2	3	5	8	9	7	4	5	9	2	4.8
520	1	1	0	0	0	0	3	4	2	1	3	3	1.5
Sub-Total	11	6	4	11	11	12	19	20	12	10	26	13	12.9
Total	22	21	26	25	30	26	47	34	39	20	49	29	30.7

70	Burglary (auto)	505	Auto Theft	260	Fraud
90	Burglary (residence)	510	Petty Theft	370	Malicious Mischief
500	Grand Theft	150	Disturbance	520	Trespassing

December 2017 - November 2018

# TRAFFIC COLLISIONS

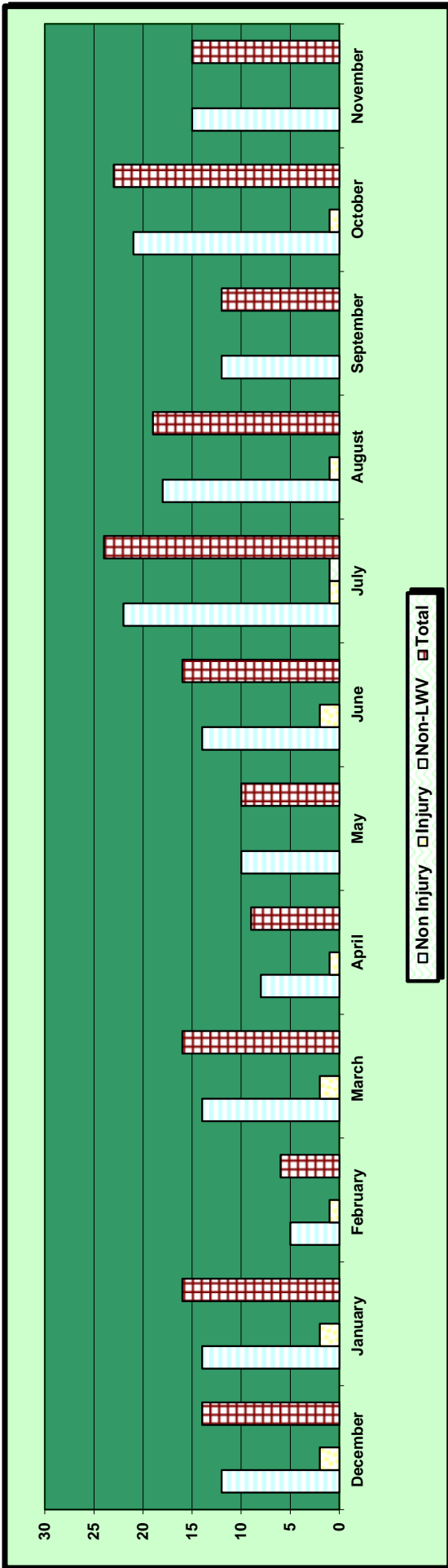
## NOVEMBER 2018

	GATE 1,2,3,4			GATE 5,6			GATE 7,8,9,10			GATE 14			GATE 11			GRF			TOTALS		
	YTD 2017	NOV	YTD 2018	YTD 2017	NOV	YTD 2018	YTD 2017	NOV	YTD 2018	YTD 2017	NOV	YTD 2018	YTD 2017	NOV	YTD 2018	YTD 2017	NOV	YTD 2018	YTD 2017	NOV	YTD 2018
<b>VIOLATIONS</b>																					
650 HIT AND RUN	6	1	6	12	1	8	3	1	3	0	0	0	0	0	0	9	0	6	30	3	23
1000 NON-INJURY	36	4	42	21	1	31	31	3	27	2	0	2	1	0	4	29	4	24	120	12	130
1010 INJURY	11	1	5	5	0	3	3	0	4	0	0	0	0	0	0	3	0	0	22	1	12
1020 FATALITY	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
1030 INJURY/FATALITY	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	1	0	0
1050 COLLISION OUTSIDE LWV	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	4	0	2	4	0	2
<b>TOTALS</b>	<b>53</b>	<b>6</b>	<b>53</b>	<b>38</b>	<b>2</b>	<b>42</b>	<b>38</b>	<b>4</b>	<b>34</b>	<b>2</b>	<b>0</b>	<b>2</b>	<b>1</b>	<b>0</b>	<b>4</b>	<b>45</b>	<b>4</b>	<b>32</b>	<b>177</b>	<b>16</b>	<b>167</b>



# TRAFFIC COLLISIONS

## Twelve Month Rolling Trend Report



CODE	December	January	February	March	April	May	June	July	August	September	October	November	Mth. Ave.
650	1	4	1	4	3	2	1	3	2	0	0	3	2.0
1000	11	10	4	10	5	8	13	19	16	12	21	12	11.8
Sub-total	12	14	5	14	8	10	14	22	18	12	21	15	13.8
1010	2	2	1	2	1	0	2	1	1	0	1	1	1.2
1020	0	0	0	0	0	0	0	0	0	0	0	0	0.0
1030	0	0	0	0	0	0	0	0	0	0	0	0	0.0
Sub-Total	2	2	1	2	1	0	2	1	1	0	1	0	1.1
1050	0	0	0	0	0	0	0	1	0	0	1	0	0.2
Sub-Total	0	0	0	0	0	0	0	1	0	0	1	0	0.2
Total	14	16	6	16	9	10	16	24	19	12	23	15	15.0

650	Hit & Run Accident	1020	Fatality Accident
1000	Non-Injury Accident	1030	Injury/Fatality Accident
1010	Injury Accident	1050	Outside Collision

# RECREATIONAL VEHICLE LOTS (A - B)

11/30/2018

SPACE AND VACANCIES			
	LOT "A"		LOT "B"
TOTAL SPACES	338		76
ASSIGNED RV SPACES	315		62
COMMERCIAL VEHICLES			6
<b>VACANCIES</b>	<b>23</b>		<b>8</b>

WAITING LIST			
SPACE SIZE	NUMBER	SPACE SIZE	NUMBER
13 Feet		26 Feet	1
14 Feet		27 Feet	1
15 Feet		28 Feet	2
16 Feet	1	30 Feet	3
17 Feet		31 Feet	3
18 Feet		32 Feet	
19 Feet	2	33 Feet	
20 Feet	1	34 Feet	1
21 Feet		35 Feet	2
22 Feet	3	36 Feet	
23 Feet	3	37 Feet	
24 Feet	1	40 Feet	1
25 Feet	1	45 Feet	1
	12		15
<b>TOTAL</b>			<b>27</b>

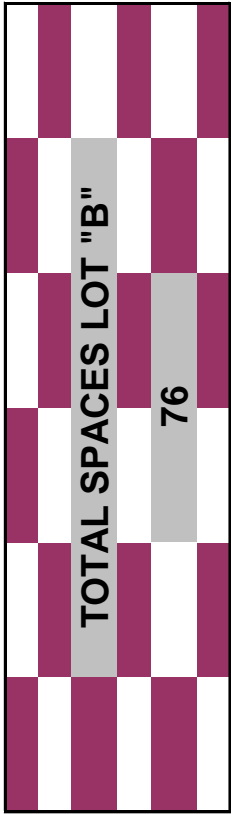
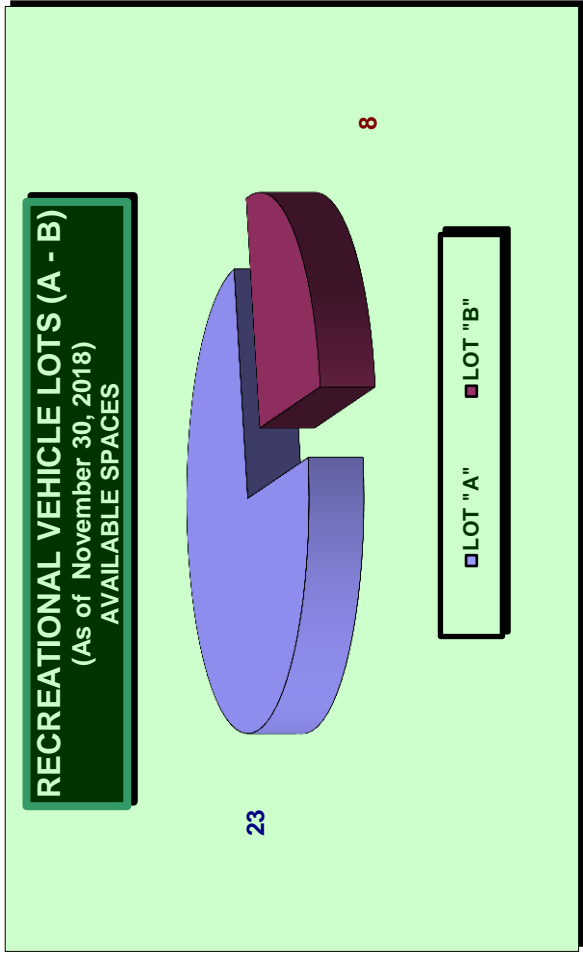
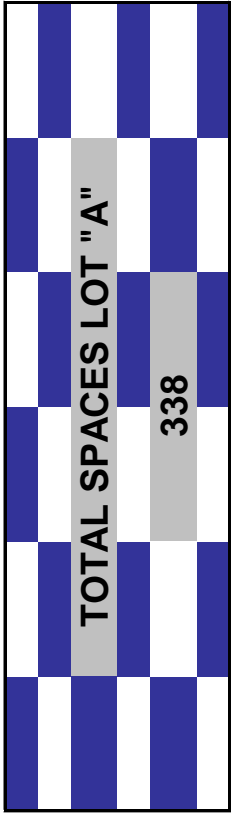
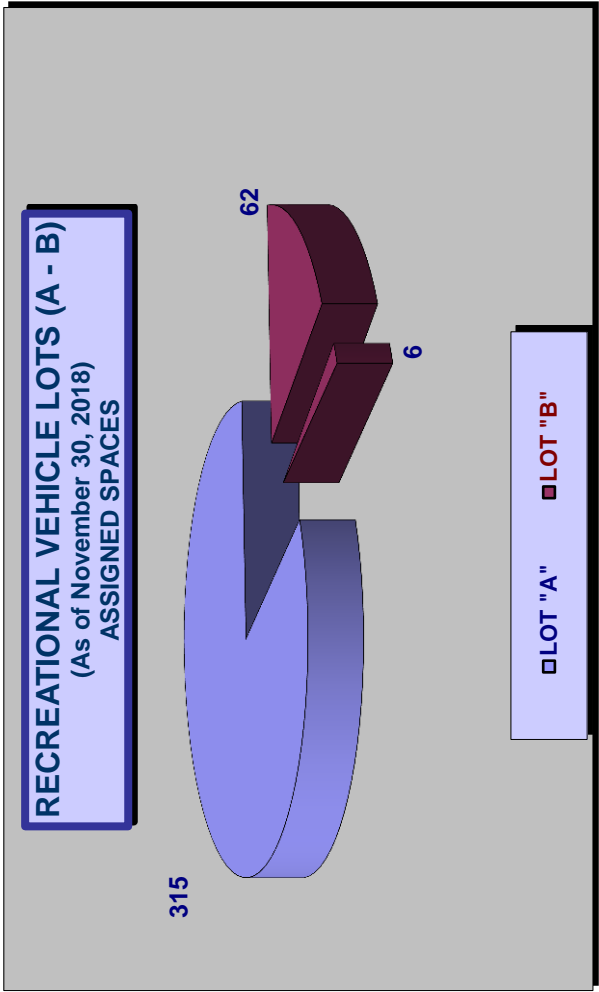
## SPACES AVAILABLE

LOT "A"	
SPACE SIZE	NUMBER
12 Feet	
13 Feet	
14 Feet	
16 Feet	
17 Feet	1
18 Feet	1
19 Feet	1
20 Feet	
21 Feet	
22 Feet	1
23 Feet	1
24 Feet	
25 Feet	4
26 Feet	
27 Feet	
28 Feet	1
29 Feet	
30 Feet	1
30.5 Feet	1
31 Feet	5
32 Feet	2
33 Feet	
34 Feet	
35 Feet	2
36 Feet	
37 Feet	
37 Feet	1
39 Feet	1

**23**

LOT "B"	
SPACE SIZE	NUMBER
12 Feet	
13 Feet	
14 Feet	
16 Feet	
17 Feet	
18 Feet	
19 Feet	
20 Feet	
21 Feet	
22 Feet	
23 Feet	1
24 Feet	
25 Feet	
26 Feet	3
27 Feet	
28 Feet	
29 Feet	
30 Feet	
31 Feet	1
32 Feet	
33 Feet	2
34 Feet	
37 Feet	1
40 Feet	
41 Feet	
48 Feet	
49 Feet	
57 Feet	

**8**





## Compliance Division

	Sep	Oct	Nov
Total Number of Cases:	983	907	949
New Cases:	230	190	217
Active Cases:	478	413	480
Cases Resolved:	275	304	252

### Allegations:

Abandoned Vehicle:	23	18	28
Alteration Maintenance:	19	12	14
Animal Nuisance:	29	39	48
Balcony Clutter:	41	37	34
Breezeway Clutter:	47	42	43
Caregiver Policy:	81	74	68
Carport Clutter:	78	66	70
Common Area Clutter:	66	76	68
Delinquencies:	142	145	142
Equestrian Center:	0	0	0
Estate Sales:	0	0	0
Events:	0	0	0
Garden Center Violations:	1	7	5
Gate Clearance:	10	12	14
Golf Course Violation:	3	0	0
Illegal Business:	1	0	0
Illegal Occupancy:	130	107	100
Interior Clutter:	14	12	10
Landscape:	58	31	38
Maintenance:	3	1	2
Nuisance:	39	53	73
Other:	0	0	0
Patio Clutter:	61	60	62
Recreation Policy:	3	2	1
RV Violation:	3	3	3
Short Term Rentals:	9	4	5
Smoking Policy:	14	4	9
Traffic Rules:	29	49	57
Unauthorized Alteration:	78	53	55
Vehicle Oil:	1	0	0



## STAFF REPORT

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**DATE:** December 17, 2018  
**FOR:** Security & Community Access Committee  
**SUBJECT:** Traffic Engineer Proposal

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### **RECOMMENDATION**

Staff recommends a contract be established with a Traffic Engineer to evaluate the need for traffic calming measures on Calle Aragon in the area of Clubhouse One.

### **BACKGROUND**

Over the past several months, the Security Department has received ongoing complaints of speeding vehicles on Calle Aragon, specifically near Clubhouse One. Residents living within nearby Cul-De-Sacs have voiced concern of dangerous conditions due to the long stretch of roadway, no stop signs, a bend creating limited visibility, and cross traffic at Clubhouse One.

In the area of Clubhouse One, Calle Aragon is a two-way roadway separated by yellow lines and is approximately one mile long from the north to the south intersections of Avenida Sevilla. The speed limit is 25 mph and is properly posted. There are no stop signs on this stretch of roadway and there is one left turn lane for vehicles entering Clubhouse One from the south. Clubhouse One is the busiest clubhouse for resident and bus activity turning into and out of the parking lot.

Traffic Specialists placed a Speed Monitor on Calle Aragon to help deter vehicles driving at unsafe speeds. However, complaints continue to be received and Traffic Specialists have written a number of citations in the past four months, including but not limited to:

- 21 citations for speeding at a rate of 11-15 mile per hour (mph) over the speed limit; and
- One citation for speeding at a rate of 16 mph and above over the speed limit.

Within the past three years, there have been nine traffic collisions on Calle Aragon; two collisions resulting in major damage where motorists struck legally parked vehicles located along the curb.

### **DISCUSSION**

A Traffic Engineer is a branch of civil engineering that uses engineering techniques to achieve the safe and efficient movement of people and goods on roadways. It focuses mainly on research for safe and efficient traffic flow, such as road geometry, sidewalks and crosswalks, cycling infrastructure, traffic signs, road surface markings and traffic lights.

There are multiple factors to consider when implementing traffic calming solutions within a residential Community. Although installing traffic signals, stop signs, or speed bumps may appear at first glance an obvious solution to slow motorists, there are other issues that make these options less than ideal. It should be considered that implementation of the above measures has not proven to decrease speed. A traffic signal would be an expensive undertaking and does not appear reasonable or justified in this area. Stop signs studies have shown that speeds are actually higher between intersections when stop signs are present as opposed to when they are not. Impatient drivers view unwarranted stop signs as a needless

delay and have been known to actually increase their speed midblock. Stop signs may make traffic flow in a more orderly fashion, but not necessarily safer. Speed bumps have numerous disadvantages and are not recommended. They are expensive to install, interfere with response times of emergency vehicles, increase wear and tear to both personal and commercial vehicles, increase noise levels, increase air pollution, and reduce fuel efficiency.

None of the measures mentioned above, specifically traffic lights or stop signs, should be installed for the sole purpose of decreasing speed or preventing accidents. They should only be considered after an engineering study is conducted and it is determined that a need for those measures is warranted. A Traffic Engineer may recommend other alternative solutions such as curb extensions that are physically self-enforcing and require motorists to regulate their speed or permanent and highly visible speed monitoring signs as part of their analysis.

### **FINANCIAL ANALYSIS**

The cost of contracting the Traffic Engineer will be funded from the 2019 Security Services Department Operating Budget.

**Prepared By:** Tim Moy, Chief of Security

**Reviewed By:** Francis Rangel, Operations Manager  
Jacob M Huanosto, Compliance Coordinator  
Betty Parker, Chief Financial Officer  
Siobhan Foster, Chief Executive Officer